



Quality Policy

RSK Raw Limited (RSK Raw) specialises in spill response, sustainable soil and water remediation, and research & development in these areas.

It is RSK Raw's intention to supply services of a quality that will merit and earn Customer Satisfaction, thus enabling the Company to retain our existing customers and to generate new customers, through a process of continual improvement of our systems and working practices.

In order to do this, RSK Raw recognises the need to provide a rapid response service, and the responsibility to complete work on-time, within budget, and to a high standard.

RSK Raw will provide suitable and sufficient resources to meet these responsibilities and comply with all applicable legislation and the requirement of BS EN ISO 9001. RSK Raw is committed to a policy of Quality Management throughout its Company activities and, furthermore, is committed to a process of continual improvement of the Company's performance.

The arrangements in place to implement this policy form part of the day to day operational procedures of RSK Raw. Where opportunities for improvements in performance are identified, appropriate corrective actions and relevant objectives and targets will be established. All identified issues will be tackled promptly, and with sufficient resources, to ensure that they are dealt with adequately.

RSK Raw are committed to ensuring the security and protection of the personal information that we process, and to provide a compliant and consistent approach to data protection. We have always had a robust and effective data protection program in place which complies with existing law and abides by the data protection principles. However, we recognise our obligations in updating and expanding this program to meet the demands of the General Data Protection Regulations (GDPR).

A copy of this policy will be displayed at all offices and will be provided to all employees during their Company induction. Where requested, a copy of this policy will be made available to all interested parties. Employees at every level of the Company are expected to take all reasonable steps to safeguard the quality of the services provided to RSK Raw's customers and are aware of, and engage with, the need to meet and, ideally, exceed customers' expectations.

This policy shall be reviewed for its effectiveness and suitability at least annually as part of the management review process, or sooner if legislative or other changes require. Additional quality objectives or measures will be introduced if considered necessary by the Management Team, in accordance with the Company's business requirements.

The Integrated Management System and RSK Raw's associated procedures are approved by the undersigned as the authoritative documents relating to Quality within the Company.

APPROVED BY

A handwritten signature in black ink that reads 'Neil Stothert'.

Neil Stothert – Managing Director

11th September 2019